**Abdul Rahman Awad**

*10 Durham Way, Niagara-on-the-Lake, Ontario, L0S 1J0*

(289) 823-2271

abdulrahman.y.awad@gmail.com

(Willing to Relocate)

**Profile**

Dedicated professional, enthusiastic about marketing and information technology. Bi-lingual, Arabic and English. Fast learner, able to prioritize tasks, manage multiple projects, and work under pressure. Communicates effectively and able to work either individually, or within team.

**Relevant Skills**

* Experience in writing codes in structured, object-oriented, visual, and network programming
* Experience in frontend web development and design using HTML, CSS, JavaScript, DOM, jQuery, and React.js
* Experience in backend development languages, such as Node.js, Java, and Python
* Experience in SQL, NoSQL, MySQL, MongoDB, and Mongoose
* Experience with Linux Bash and Git

**Relevant Experience**

**Customer Service & Support Representative** May 2019 – December 2019

Halex Travel Technologies, Niagara-on-the-Lake, Ontario

Performed various marketing, technical support, and office tasks, including:

* troubleshooting backend issues, including setup and user errors
* configuring about 50-100 shells per project
* assisting in training clients to use the company's software
* assisting in preparing sales email for one major project
* contacting leads and prospects via email and updating contact status
* attending phone meetings with Destination Marketing Organizations (DMO) clients

**Peer Tutor** September 2018 – April 2019Niagara College, Niagara-on-the-Lake, Ontario

Helped over 20 students in understanding business administration courses, including:

* Math for Finance & Statistical Concepts
* Financial Accounting & Managerial Accounting
* Computer Applications & Spreadsheet Application

**Trainee - Technical Support Engineer**  June 2016 – August 2016

ARTELCO, Amman, Jordan

Performed setup, configuration, and technical support tasks, including

* assisting in setting up Avaya digital, analog, and IP phone
* configuring devices with network setting and appropriate protocols
* assisting in setting up new computers for the sales team

**Education**

**Advanced Diploma-Business Administration - Marketing (Co-op)**  September 2017- April 2020

Niagara College, Niagara-on-the-Lake, Ontario

* Participated and volunteered in college orientations
* Participated in the PAL Program by helping new international students accommodate in Niagara College and Niagara region
* Showed valuable contribution in various planning, researching, analyzing, and reporting projects

**Bachelor of Science-Computer Engineering**  October 2011 – August 2016

Princess Sumaya University for Technology, Amman, Jordan

* A former member of DART “entrepreneurship club”
* Provided volunteering work in university facilities and events
* Graduation Project | Design and Implementation of Digital Oscilloscope and Function Generator:
	+ Fully developed Java Application to recreate a signal coming through USB ports
	+ Worked with one student in designing and programming embedded system design to perform analog to digital conversion of an electric signal
	+ Documented the Java application and the microcontroller software by designing flowcharts and tutorial

**Certificates & Awards**

**Awards:**

* Held president’s honor roll for 5 terms at Niagara College (2017-2020)
* Received Niagara Scholar Award from Niagara College (May, 2020)

**Certifications:**

* Full-Stack Web Development Bootcamp (Aug, 2020)
* Photoshop 2020 Essential Training: The Basics (LinkedIn) (Feb, 2020)
* Premiere Rush First Look (LinkedIn) (Apr, 2020)

**Resources**

Personal Webpage:

|  |  |
| --- | --- |
| Title | Link |
| Personal Site | <https://abdulawad93.github.io/abdulpersonal/> |
| LinkedIn Profile | <https://linkedin.com/in/abdul-rahman-awad/> |
| Twitter Profile | <https://twitter.com/AawadUltimate> |
| GitHub Repositories | https://github.com/abdulawad93?tab=repositories |
| React: Blog App | <https://aawadblogapp.herokuapp.com/> |
| EJS: News Scrapping App | <https://protected-brushlands-25948.herokuapp.com/> |

**References available upon request**